

# Missouri Balance of State Continuum of Care – Key strategies for improving System Performance

The following key strategies will be managed by the Collaborative applicant and the appropriate committees to ensure our homeless system of care is making consistent efforts to improve our homeless system of care. Each category is defined by a separate system performance measure and will be prioritized according to prior SPM reports and ongoing performance committee evaluation.

## 1. Reducing First time homeless

The Missouri Balance of State CoC will strive to reduce first time homelessness through:

- Improving Prevention/diversion collaboration between agencies;
- Developing intervals to review HMIS region based reports for Prevention Clients; and
- Promote public awareness of prevention resources and strategies to ensure clients engage in assistance prior to homelessness.

## 2. length of time homeless

The Missouri Balance of State CoC will strive to length of time homelessness through:

- Identifying coverage gaps in our geographic availability of resources;
- Review Coordinated Entry Case conferencing schedules to address any delays in referral timeliness; and
- Creating geographically based priorities recommendations for regions with high length of time homeless.

## 3. Increasing successful exits and retention

The Missouri Balance of State CoC will strive to increase successful exits and retentions through:

- Identifying regions with high Client Risk scores in order to identify key training resource and community resource that may increase client stability;
- Development of Moving On and Stepping Up Strategies and Policies to ensure clients can find housing resources through the most appropriate programs;
- Developing relationships with PHA's and integrating them into CoC efforts to identify additional resources available to clients; and
- Ensure agency staff are knowledgeable on assisting clients with mainstream benefits to improve client stability while housed.

#### 4. Decrease returns to homelessness

The Missouri Balance of State CoC will strive to decrease returns to homelessness through:

- Identifying regions with high Client Risk scores in order to identify key training resource and community resource that may increase client stability;
- Promote public awareness of prevention resources and strategies to ensure clients engage in assistance prior to homelessness.
- Ensure agency staff are knowledgeable on assisting clients with mainstream benefits to improve client stability while housed.

#### 5. Increasing employment income and job resource partnerships

The Missouri Balance of State CoC will strive to increase employment income through:

- Developing partnerships with statewide resources to provide Job training, Job placement, and additional assistance for those seeking employment (workforce development, Missouri Work Assistance, Skill up programs, and other community employment services);
- Provide training to CoC staff to identify challenges clients may face when seeking employment and how to resolve those (training may be led by a job resource partner);and
- Create a directory of resources for clients seeking assistance in finding employment.

#### 6. Increasing noncash income

The Missouri Balance of State CoC will strive to increase noncash income through:

- \_\_\_ Identifying SOAR trained agencies and providing resources to agencies that would seek SOAR training;
- Ensure agency staff are knowledgeable on assisting clients with mainstream benefits to improve client stability while housed; and
- Ensure that all Veterans are being connected with Veteran services that can connect them with additional resources.