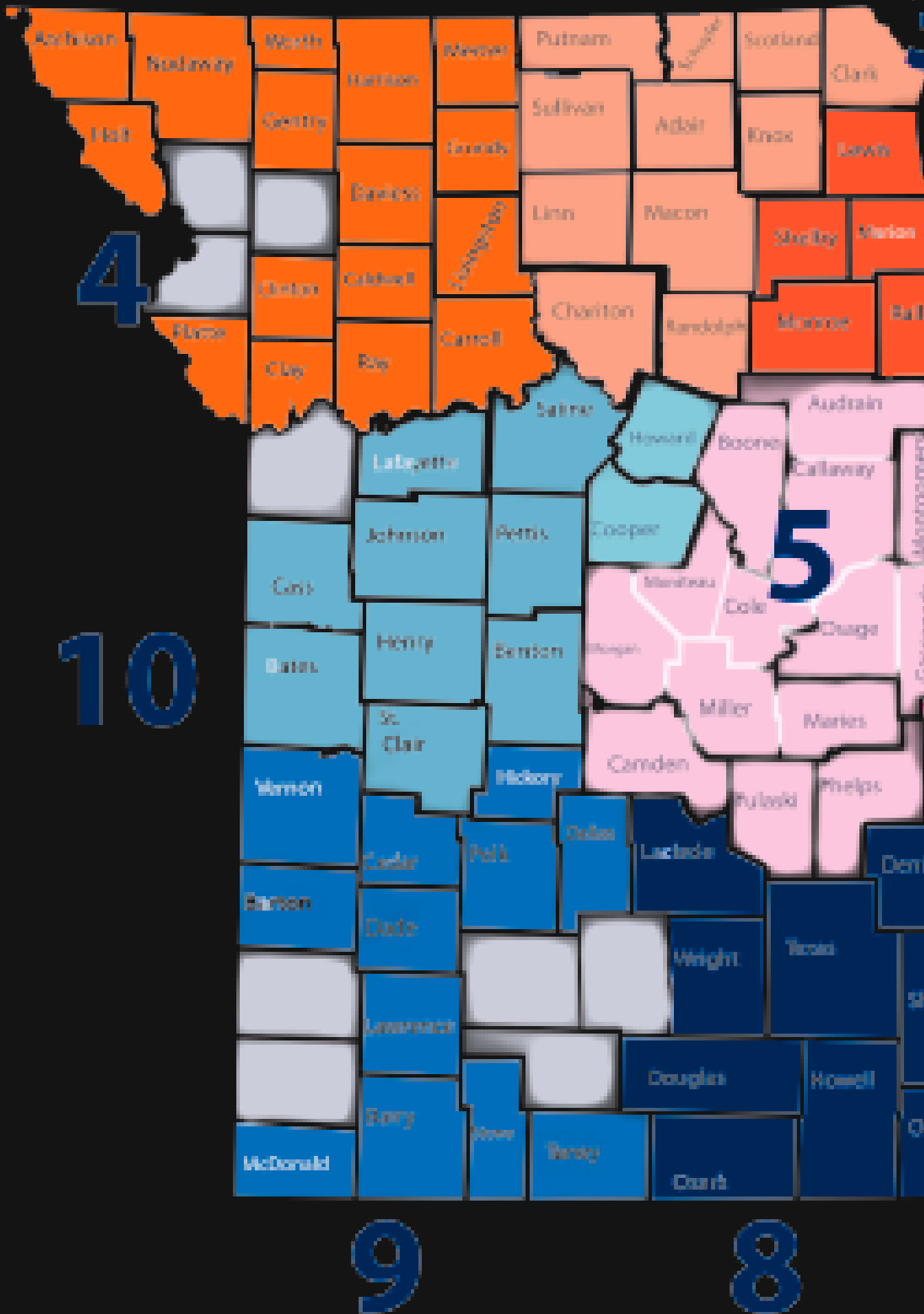


MISSOURI BALANCE OF STATE CONTINUUM OF CARE

FULL MEMBERSHIP MEETING

December 2nd, 2021
Presented by the
Collaborative Applicant



Introductions

Welcome to our December Meeting!

This Meeting will be recorded.

Please put your name and Agencies you represent in the chat.

Meeting Etiquette

Please remain muted during the meeting

There will be a time for public comment and questions near the end.

The mute function will be applied to all users as necessary. If you are speaking (as a presenter or during the comment period) you will need to manually unmute yourself. (*6 for call-in participants)

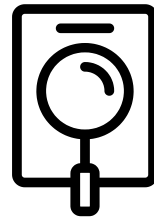


Meeting Attendance

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Agenda



Overview of the CoC



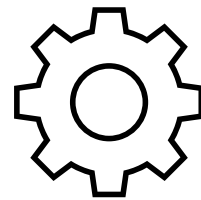
Board of Directors



Committee News



**CA
Presentation**

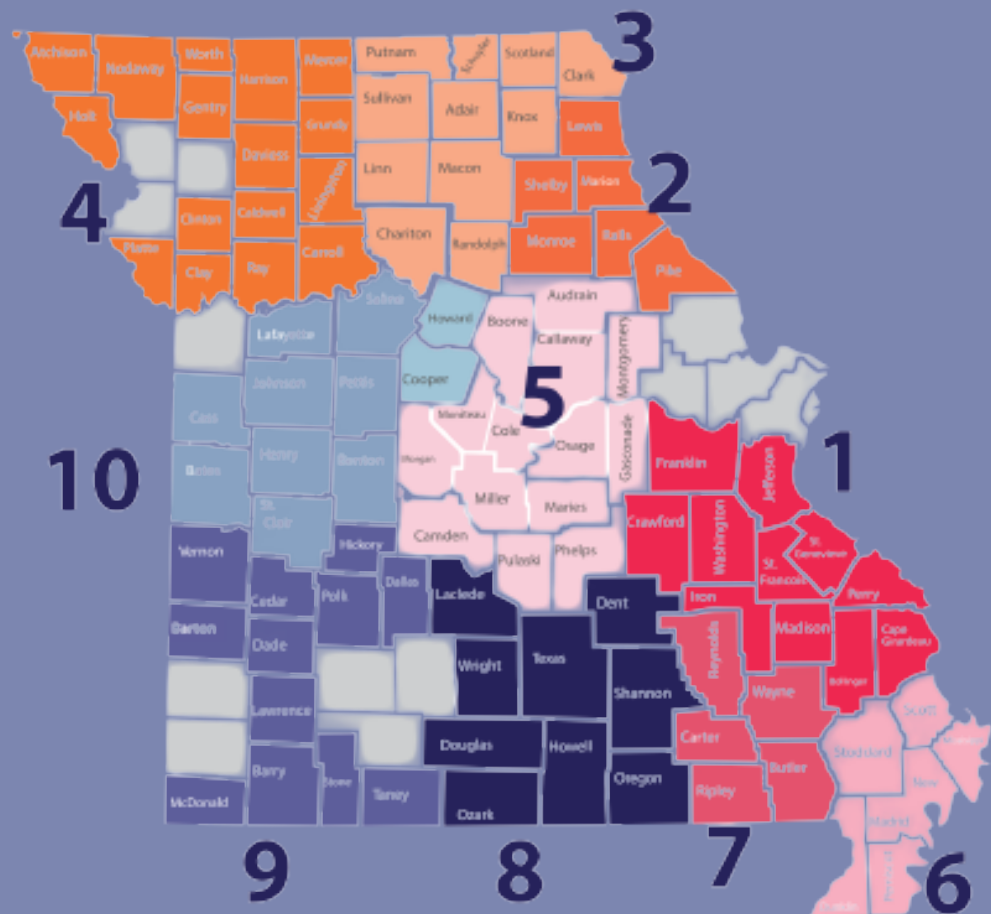


**HMIS
Updates**



Open Forum

Commonly used Acronyms



CoC

Continuum of Care

Mo BoS

Missouri Balance of
State

CA

Collaborative
Applicant

HMIS

Homeless
Management
Information System

ICA

Institute for
Community Alliances

PIT/PITC

Point in Time
(Count)

CE/CES

Coordinated Entry
(System)

Overview of the CoC



The CoC is a membership organization...

comprised of individuals and agencies interested in ending and preventing homelessness.

The CoC exists as a central body...

within a geographic region that is dedicated to creating solutions and establishing programs with the goal of ending homelessness within our community

This work is shared...

agencies and their staff, the Lead Agency, The HMIS Lead agency, Volunteer leadership within COC Committees, community stakeholders, and many more.

Thank you to those who are joining us in our effort to end homelessness!

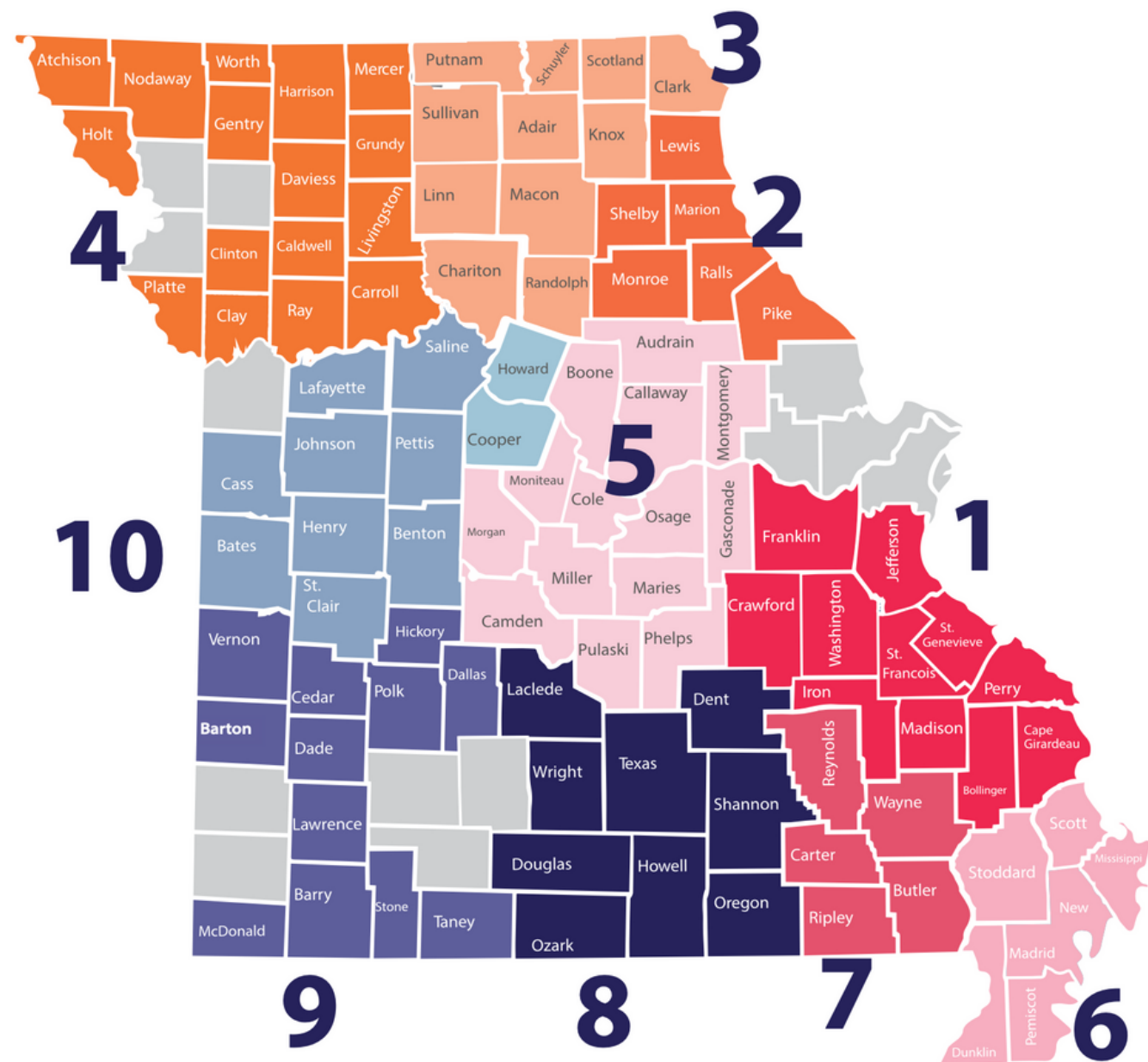
Mo BoS CoC Board of Directors

- The governing body of the Mo BoS CoC
- Comprised of the 10 Regions and elected At-Large Members
- Ex-Officio Members are:
Lead Agency, HMIS Lead Agency



Members of the Board

Each region within the Mo BoS CoC is represented by a member of the Board.



Region 1-

Angela Webb



Region 6-

Reginald Jennings



Region 2-

Tysa Coleman



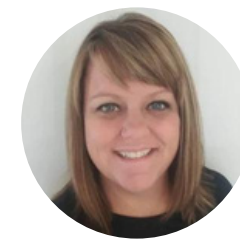
Region 7-

Anthony Smith



Region 3-

Angella Holt



Region 8-

Terry Sanders



Region 4-

Becky Poitras



Region 9-

Martha Sander



Region 5-

Mark Kirchhoff



Region 10-

Ann Gosnell-Hopkins



Members of the Board

At-Large Members represent specific populations within the membership.

Ex-Officio Participants- work with the Board to facilitate policy, training, etc on behalf of the Mo BoS CoC.



At-Large Members

Stephanie Culter



Steve Hollis



Kelli Kemna



Tammy Dreyer



Ex-Officio Participants

Community Partnership of Southeast Missouri



Institute for Community Alliances



Participants of the Board

CP SEMO houses the Collaborative Applicant and acts as the Lead Agency for the CoC

Lead Agency Team- CPSEMO

Melissa Stickel



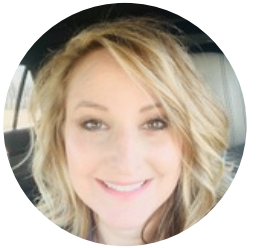
Nathaniel Meece



Calvin Garner



Karen Marks



Megan Peters



Belle Delacruz



Participants of the Board

ICA is the HMIS lead and operates the Service Point Instance for the CoC.

HMIS Team- ICA

Michael Tonarely



Sandra Wilson



Leah Woods



Amanda Ritchie



Krystal Searcy



Heather Blankenship



NEW

Members of the Board

Sharon Cobb has been elected by Region 8!

Glenna Wilson and Nicolle Hahn have been nominated for At-Large Seats, to be voted on today.

Region 8

Sharon Cobb



At Large Seat Board Nominations

Glenna Wilson



Nicolle Hahn



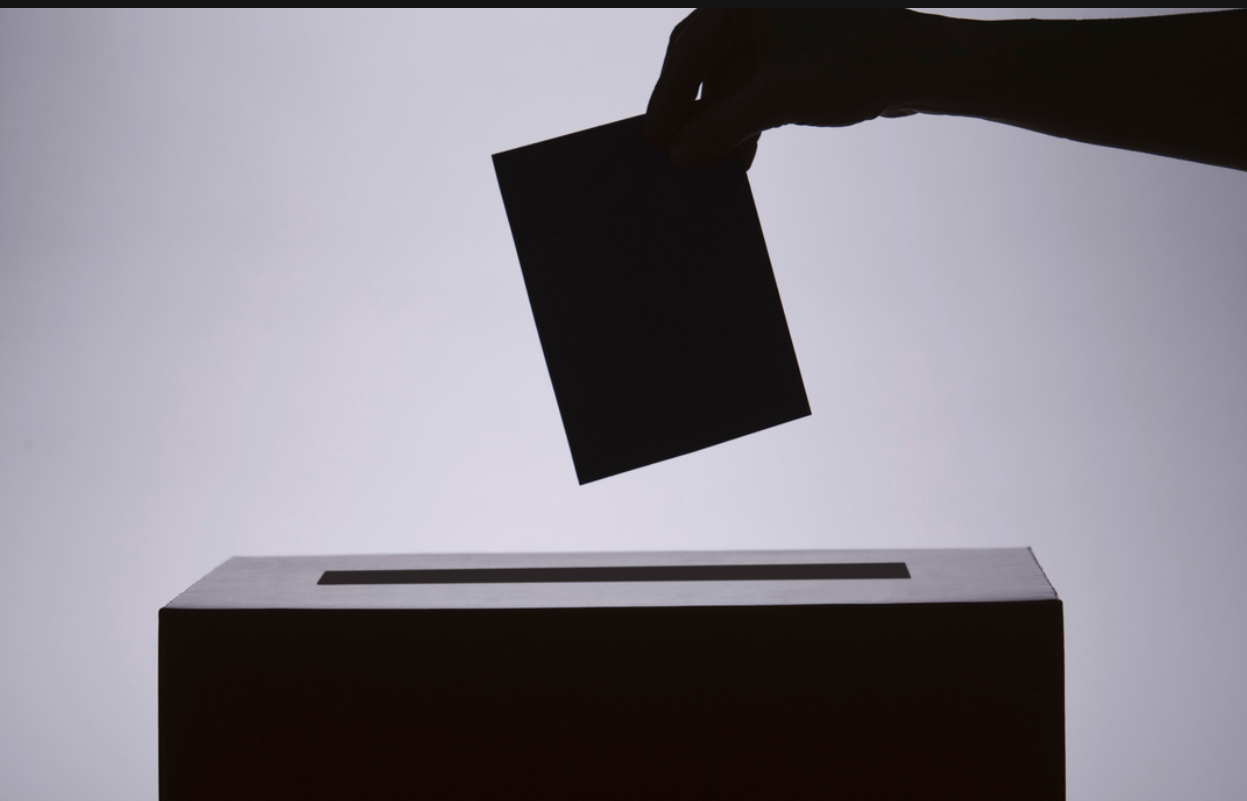
Board Nominations

Glenna Wilson- Truman VAMC, Multiple Regions & Veteran Services

Glenna Wilson is the current Coordinated Entry Specialist with Truman VAMC. Glenna has been engaged in intensive mental health services since 2011. She is providing care for a specialized population by working with unsheltered Veterans. Our Veterans experiencing homelessness, in addition to a myriad of other conditions including mental health concerns, substance use and medical conditions which increase their risk and vulnerability Glenna has demonstrated great tenacity in learning the nuanced information necessary to provide the best care.

Nicolle Hahn East Missouri Action Agency, Regions 1 & 6

Nicolle Hahn has served as Community Services Program Director since September of 2020. During that time East Missouri Action Agency was awarded the ESG-CV grant for Temporary Emergency Shelter, Homelessness Prevention, and Street Outreach. In January of 2022 we will be opening a 62 bed shelter. Nicolle has 16 years of non-profit experience and previously worked for the YMCA. Nicolle taught courses in the YMCA on Diversity and Inclusion to staff and board members, served on the Diversity and Inclusion Committee and served as the head of the women's group within that committee. Her passion lies in serving and caring for people no matter their background, status, race, or gender identity and believes that all programs should work towards being equitable as possible.



A Word from the Board

Chair: Martha Sander



Accomplishments from 2021

- Added Housing Assessment Line
- Created a Youth Action Board
- Created several workgroups
- Started assessing Racial and Gender Inequities
- Worked with our HUD TA provider, Alissa Weber

A Word from the Board

Chair: Martha Sander

Goals for 2022

- Led by the same leadership team
- Have one person from each Region on each committee
- Create more structure for the MO BoS CoC





Committees

The CoC accomplished many goals through the work of dedicated volunteer-led Committees.

Coordinated Entry

Committee Chair: Maggie Thomas

Membership Committee

Committee Chair: Ann Gosnell-Hopkins

Committee Co-Chair: Edwin Cooper

Grants Committee

Committee Chair: Tammy Dreyer

Point in Time Count

Committee Chair: Ann Gosnell-Hopkins

Performance Committee

Committee Chair: Wes Dent



Youth Services

Committee Chair: Mark Kirchhoff

Victim Services

Committee Chair: Martha Sander

Race and Gender Inequities

Committee Chair: Koreena
Woodson

Youth Action Board

Committee Chair: Mark Kirchhoff

Veteran Services

Committee Chair: Open

Board Development Workgroup

Committee Chair: Becky Poitras



Board Development Work Group

Dedicated to improving and providing best practices for CoC structure.



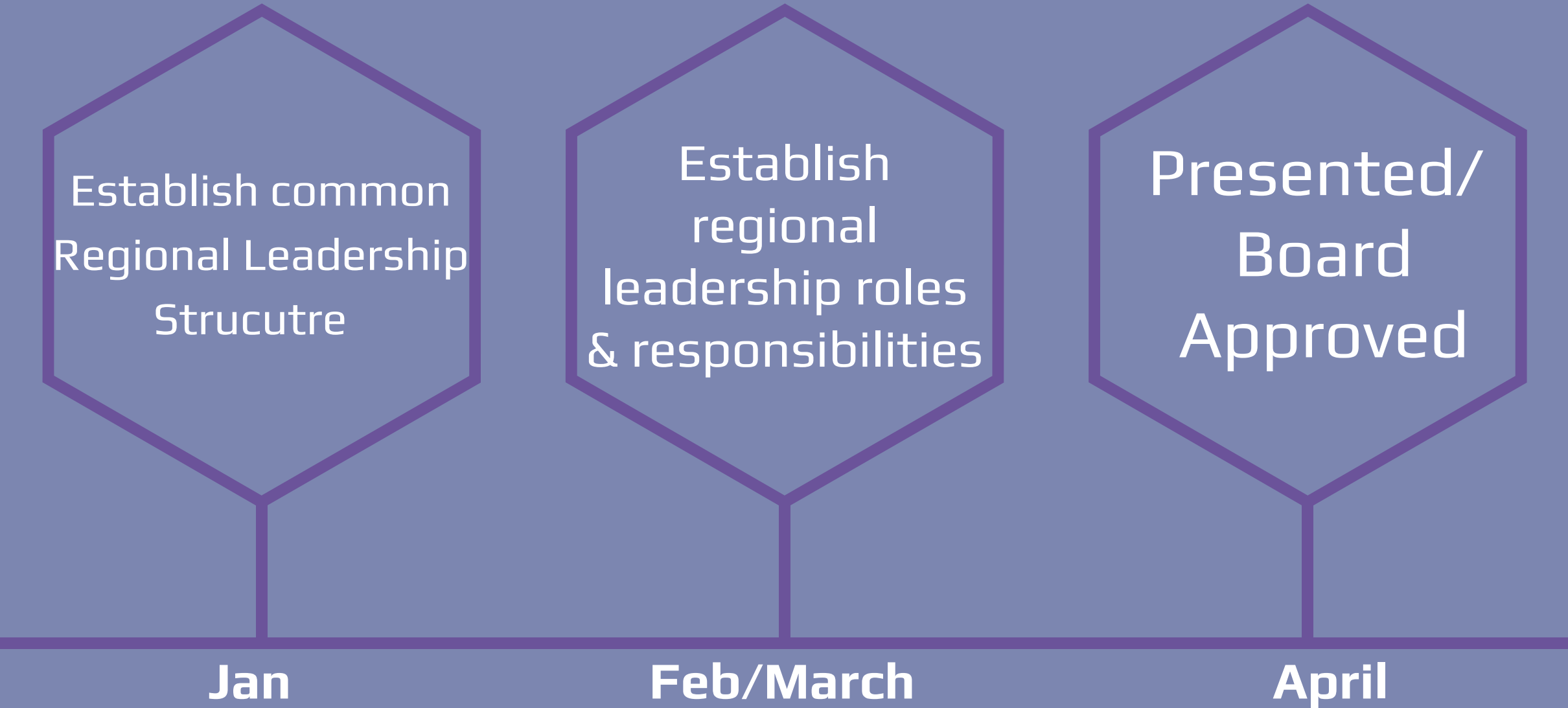
**Committee Structure Roles &
Review**

Board Development Work Group

Dedicated to improving and providing best practices for CoC structure.

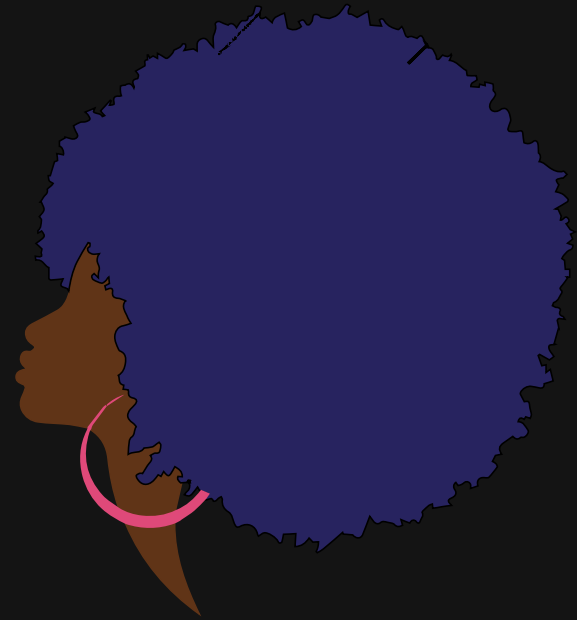


Regional Structure Timeline



Racial and Gender Inequities

Work to address disparities that our community may be facing and create opportunities to educate and inform our CoC to operate in a more inclusive manner.



Monthly Meetings: 4th Wednesday
@1 pm



Analyzing Gaps Analysis:

The RGI Committee is utilizing the data provided by the Gaps analysis to find areas within the CoC where minorities may be over/ under represented

Action Plan:

The RGI Committee will create an action plan for the CoC based on best practices presented by HUD in R/G workshop

Recruitment:

The RGI Committee is working to identify Community organizations throughout the state to help address issues pertinent to housing/homeless care.

Youth Services

focuses on increasing access to permanent housing solutions and supportive services for youth across the CoC.



The Youth Committee...

- continues to focus on increasing access to permanent housing and supportive services for youth
- is coordinating and educating CoC organizations on the Fostering Youth to Independence (FYI) vouchers that are available in many areas.
- hopes to have an accurate and accessible directory for these vouchers for service providers to make referrals that meet the FYI criteria.
- is assembling guidance to help communities more accurately count youth in the upcoming Point-in-Time Count.

Coming Up-

We hope to use this data to gain a better scope and scale of youth homelessness across the Balance of State.

Youth Action Board



The Youth Action Board is a new committee of the CoC that is comprised of youth members (under the age of 25).

We are currently recruiting for the YAB, which meets monthly.

This is a distinct opportunity for Youth and Young adults to speak directly into the work of the CoC.

Contact the Lead Agency office for more information.



Veteran Services

The Veterans Service Committee is seeking members now!

Meetings will start in January

A Doodle Poll link is being sent out for those interested in attending!



Victim Services

Victim Services is not currently meeting monthly.

Meetings WILL resume in 2022

Please contact the Lead Agency office if you are interested in participating.





Coordinated Entry

Develop and implement appropriate policies, procedures, and standards of service for the continuum's coordinated assessment.

- Comprised of List Holders and Regional Leads
- Ensure efficiency of Coordinated Entry
- Troubleshoot region specific Coordinated Entry issues
- Update policies and procedures as needed

Grants Committee

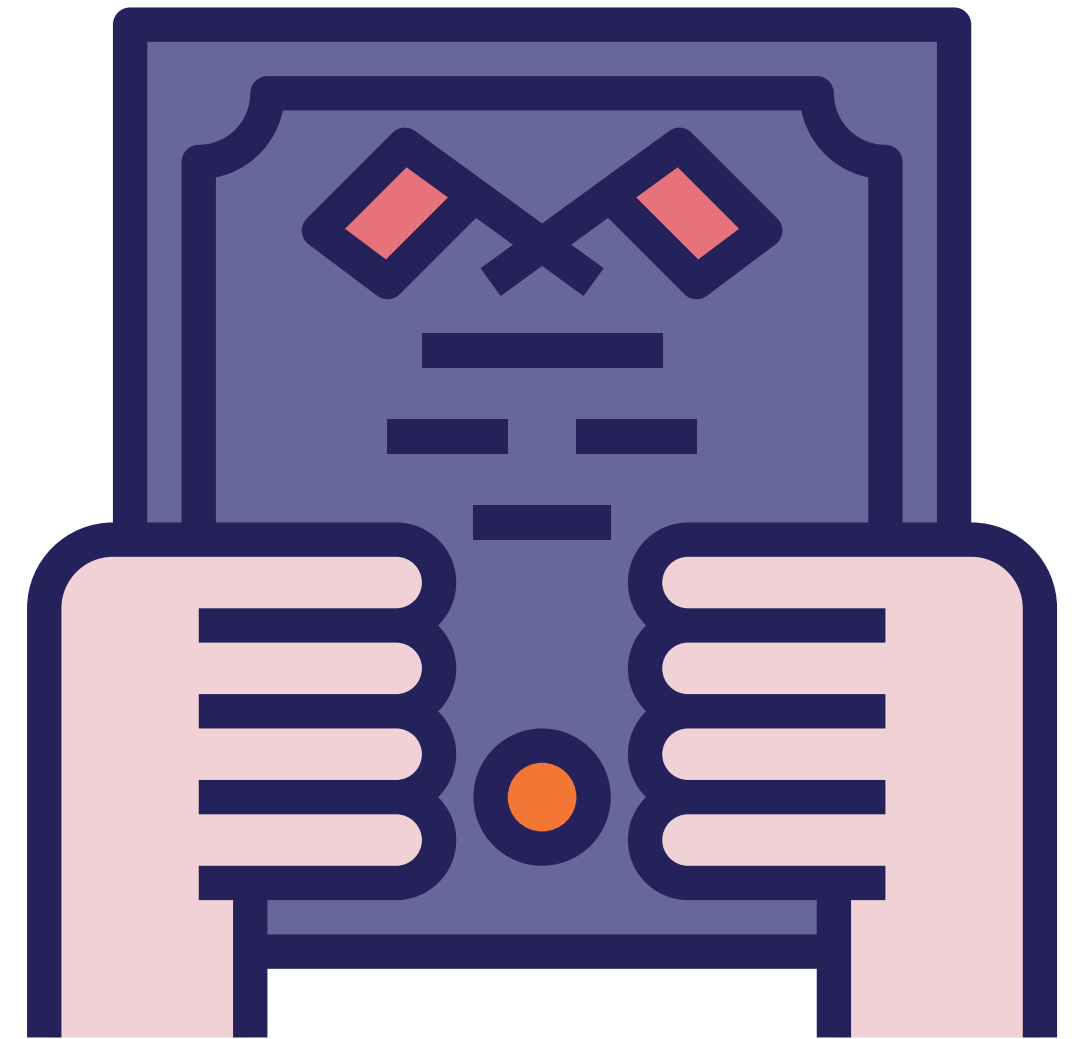
Manages the HUD application process, review and recommend strategic goals and objectives, review CoC level performance measures.

Update NOFO Prioritization/ Reallocation Policies with CA

Update NOFO scoring sheets as needed

Update Rank and Review Scoring & Policy as needed

Recruit Rank & Review Members

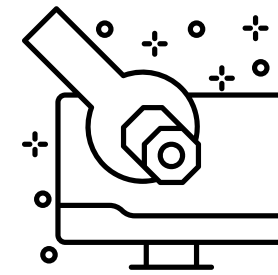


Grants Committee

Goals for the upcoming year the Grants Committee plans to accomplish:



Form for Standardized Scoring for
MHDC



Make changes to the NOFO
2022, including Rank & Review
Process

Performance Committee

Gathers data on the nature and extent of homelessness, analyzes gaps and trends, reviews annual PIT and HIC, review performance measures for CoC and individual project performance.

Multiple project types, multiple project geographies; multiple project needs.

- The Performance Committee looks at the whole gamut of project types and our complete geography to identify differences and commonalities among challenges we face. The goal is always understanding how each project works towards the goal of ending homelessness

Reviewing data from many project types to see the system as whole.

- We are tasked to review HUD funded projects, including ESG and CoC, and measure how well our system as a whole is succeeding in the goal of ending homelessness.

Street Outreach (SO) | Emergency Shelter (ES) | Transitional Housing (TH) | Safe Haven (SH) | Supportive Services (SSO) | Coordinated Entry (CE)
Rapid Re-Housing (RRH) | Permanent Supportive Housing (PSH) | Victim Service Providers (DV/VSPs) | Veterans Programs (SSVF/VASH)



Performance Committee

Using data to find and tell stories.

We focus our data reviews to our system averages and identify high and low performing projects. This is not to punish projects, but to understand what works and what doesn't work.

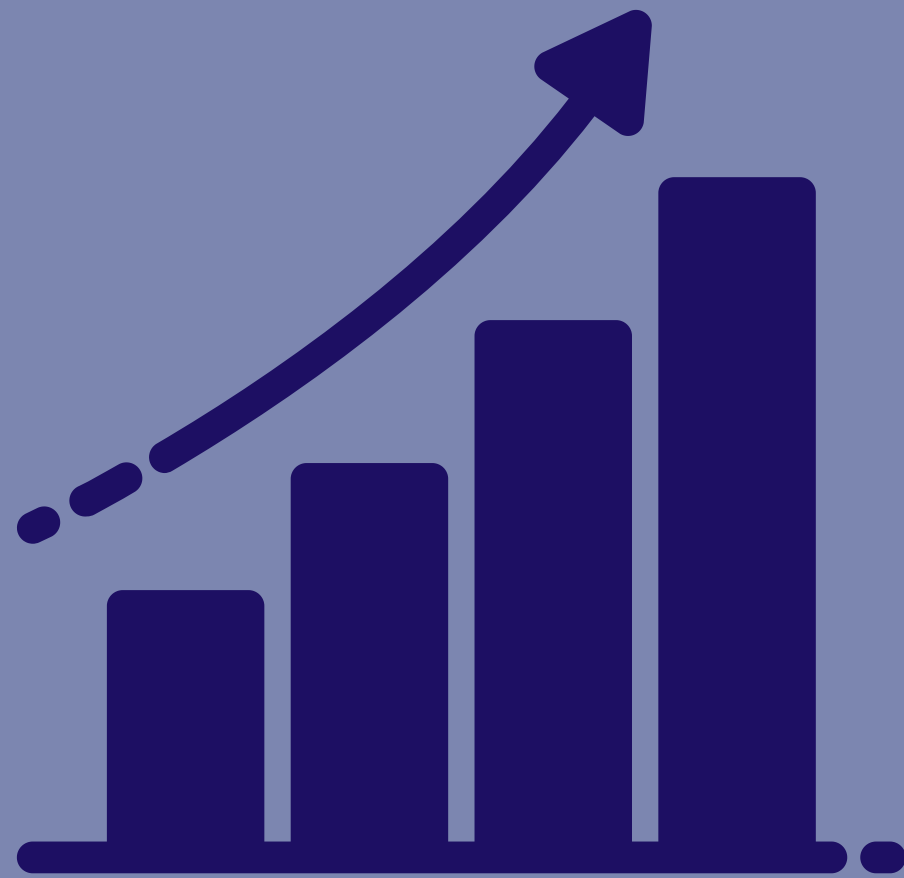
We've recently developed new strategies to identify project performance and request feedback from agencies reviewed. This helps our data to point us to new solutions and strategies for the whole homelessness system.

We recognize that data only shows one side of the story. We like to work with projects to identify challenges that may not be related to project implementation, such as client populations or a lack of other community resources.

Quarterly data reviews look at:

- Data Quality Report Card
 - HUD Universal Data Elements
 - Missouri Core Data Elements
- Positive Outcomes
 - Increases in Client Income
 - Successful Exits to Positive Destinations
 - Returns to Homelessness (past 2 years)
- Provider Risk Scores
- Data Timeliness (HMIS entry within 3 days)
- Participation in Coordinated Entry
- Participation in Regional Meetings

Performance Committee



The goal is improving the entire system's performance.

While there are factors that specific projects may be focused on, the goal is to improve the entire CoC and increase the effectiveness of all projects.

Whether it's special priorities to meet service needs, new ways to measure and prioritize projects, or new funding opportunities, the Performance Committee works to optimize our entire homelessness system of care.

Membership Committee

Recruiting and retaining a broad spectrum of representation and maintaining membership records.



Updates:

- Google Membership Form
 - *PDF available
- Membership Packet

In Progress:

- Working to solidify Work plan for 2022
- In need of Members!

Reminder:

- Agencies must submit Membership form for Renewal and any changes to contact information

Point in Time Count Committee

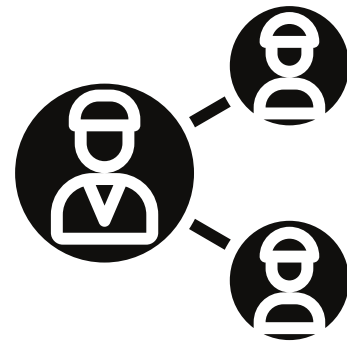
Aides, fosters and facilitates the Point in Time Count throughout the 101 counties of the Mo BoS CoC geological area.

SAVE THE DATE

January 26, 2022



Point in Time Count Committee



Established Regional Coordinators:

Region 1: Open

Region 2: Shamarie Johnson

Region 3: Open

Region 4: Carmel Wilson

Region 5: Edwin Cooper

Region 6: Keila Marroquin

Region 7: Tammie Bratton

Region 8: Jemmalee Anderson

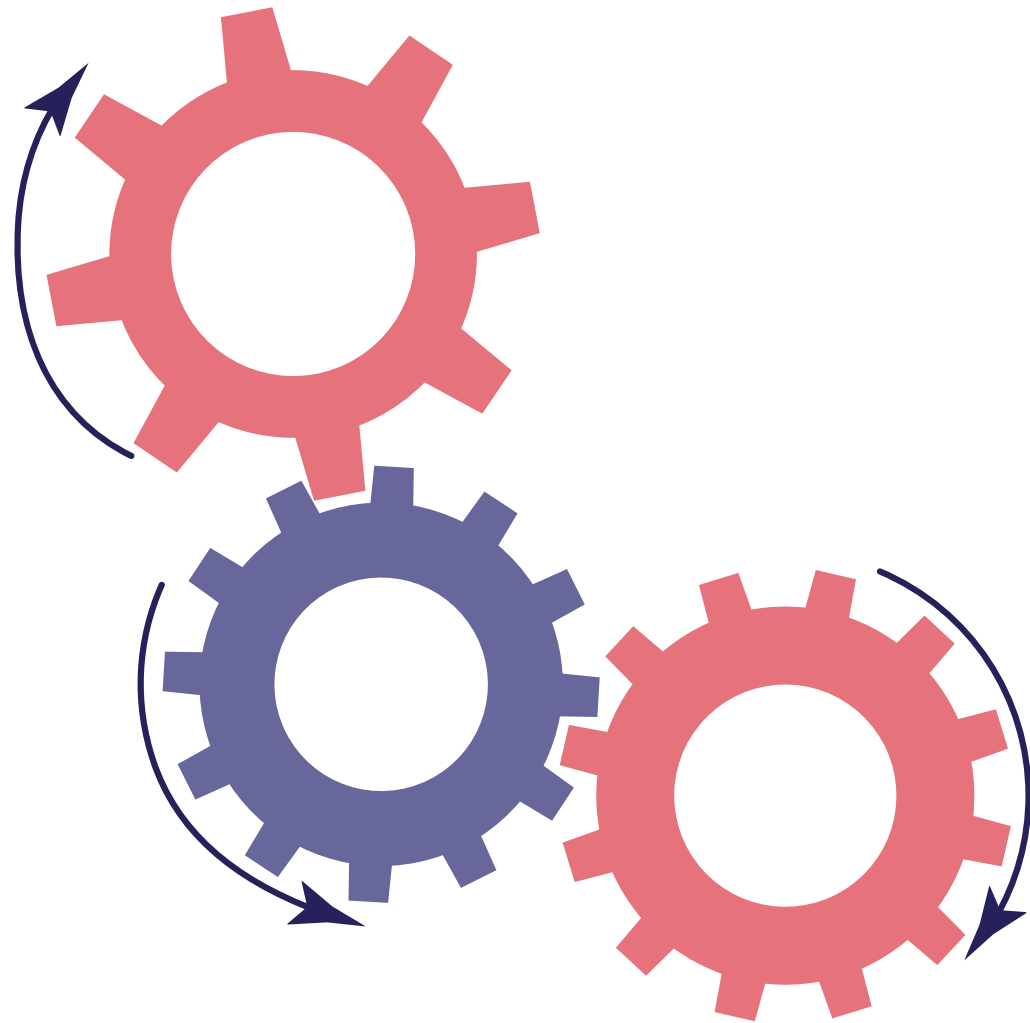
Region 9: Martha Sander

Region 10: Hannah Adkison

Point in Time Count Committee

In Process Items:

- **Press Release and New Talking points for new media**
- **Info Flyers for Social Media**
- **Info to be sent to agencies**
- **PPT for training County Coordinators**
- **PPT for Training Volunteers**
- **Updating PITC Forms**

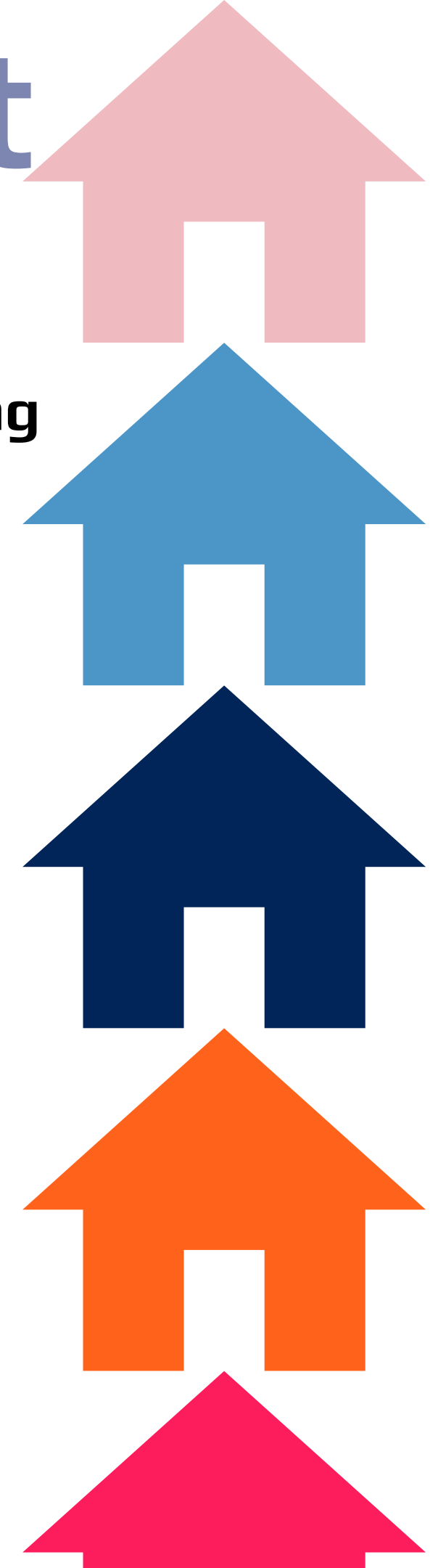


Point In Time Count Event

January 26th!

The PIT Count is a count of sheltered and unsheltered people experiencing homelessness on a single night. This is an annual count, per HUD

- Most Regions have Regional PIT Coordinators
- Still need Regional Coordinator for Regions 1 & 3
- (Coordinator = Lead)
- Need COUNTY PIT COORDINATORS to execute PIT Count effectively
- PIT Committee is working on Training Materials
- Link to Google Folder for Training materials will be dropped in chat.

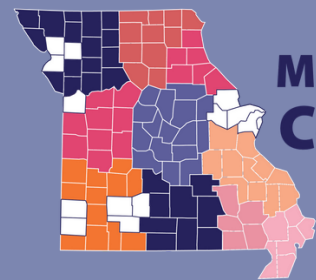
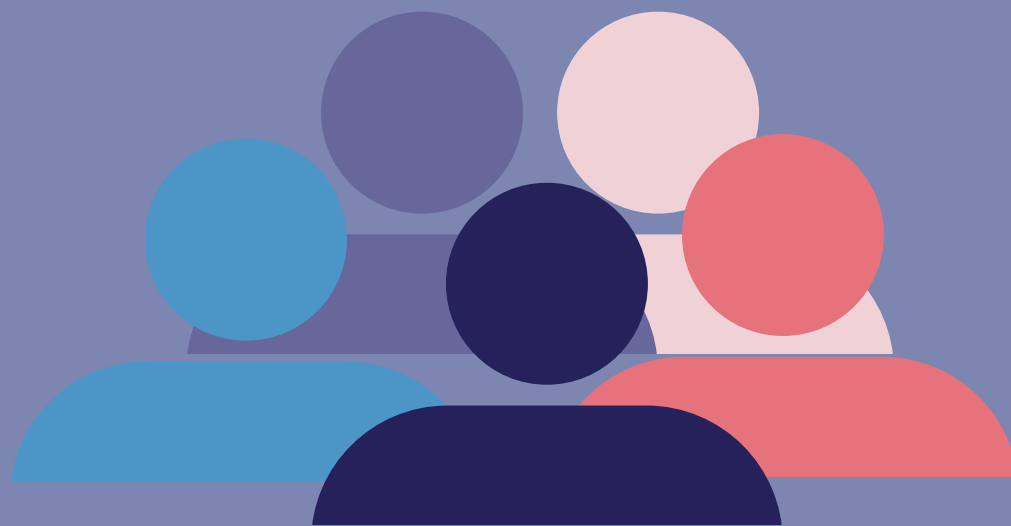


Meeting Attendance

For those that need to certify their attendance today, please use the password shared verbally at this time.



Lead Agency Updates



**Missouri Balance of State
Continuum of Care**

NOFO Update

Submitted!

See submitted application
with link in chat.

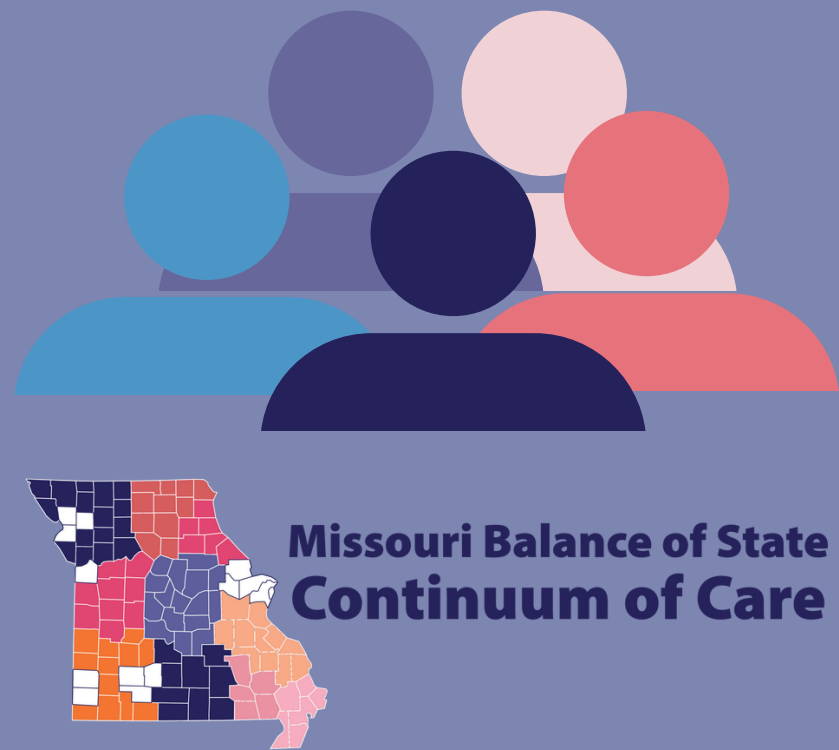
EHV Program

The EHV program is currently operating with 7 HUD designated PHAs. Coordinated Entry Regions that serve those coverage areas are providing referrals to the PHA from our current Prioritization method. We have developed documentation and processes for referrals. If HUD reallocates EHV vouchers and new PHAs become eligible we are prepared to implement EHV programs as necessary

FYI Program

Coordinating with Youth Committee to
create Service Directory

Lead Agency Updates



Social Media

Follow us on our new Social Media Pages!

Purpose: To foster voice, connection and networking between agencies and organizations to end homelessness in Missouri!



Missouri Balance
of State
Continuum of Care

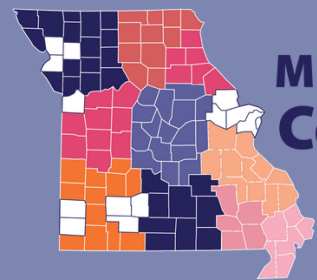
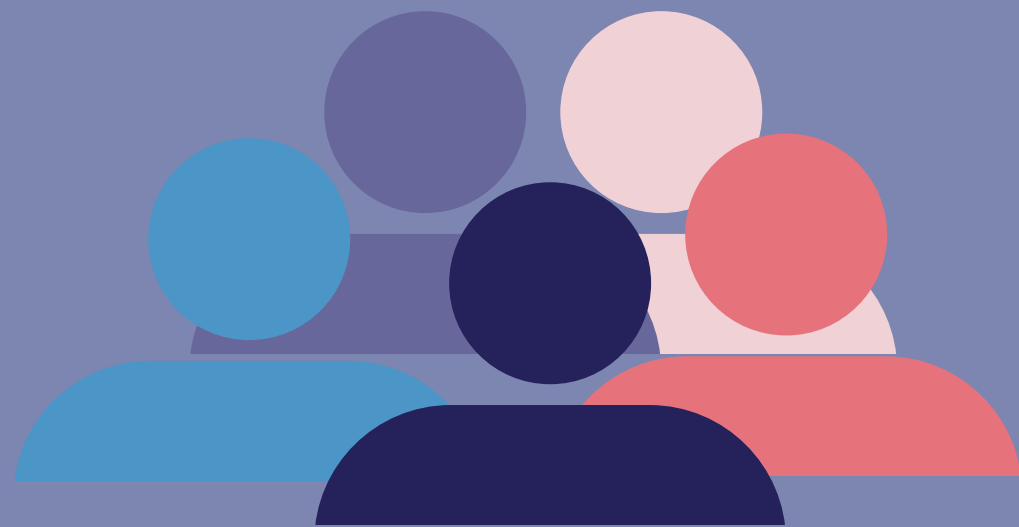


@moboscoc



@moboscoc

Lead Agency Updates

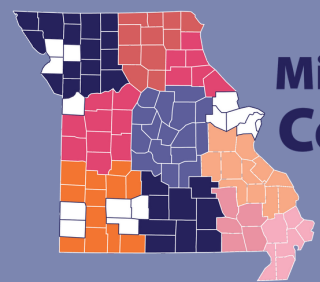
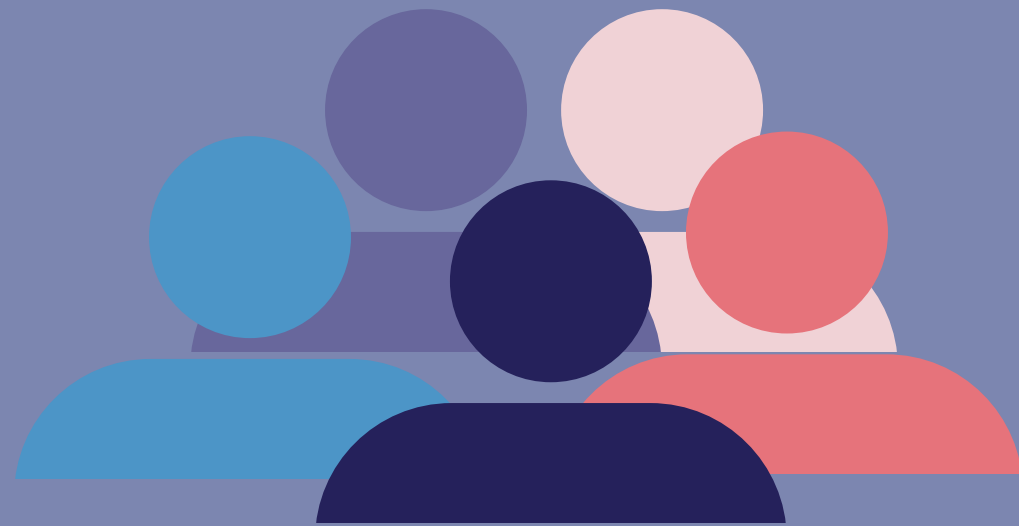


**Missouri Balance of State
Continuum of Care**

Policies & Documents

- **Strategies for Improving System Performance**
- **Update Anti-Discrimination Policy**
- **Established Covid Policy**
- **Reminder of the Education Policy**
- **All policies are listed on our website: moboscoc.org**

Lead Agency Housekeeping

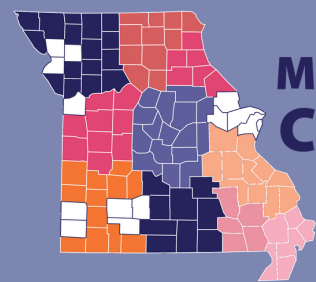
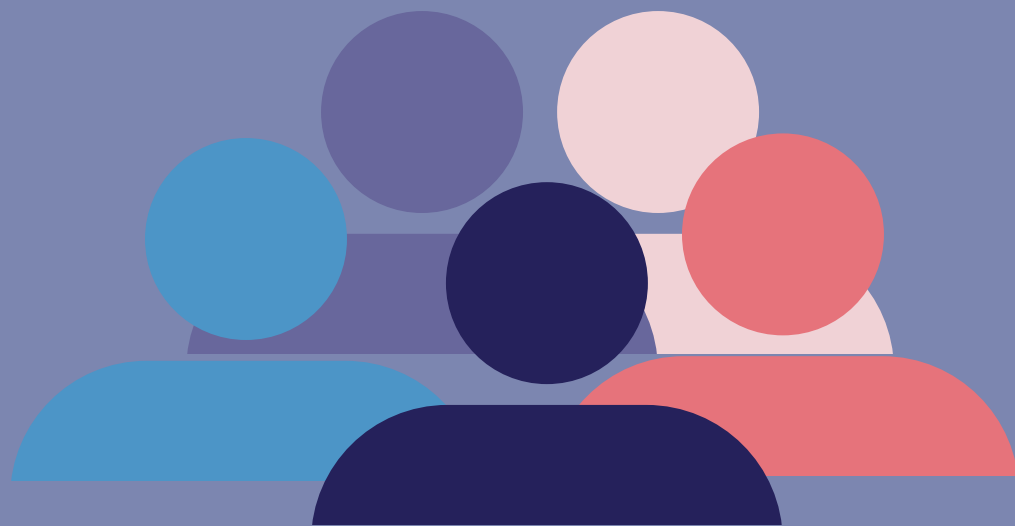


Missouri Balance of State
Continuum of Care

Litmos Training

- For our annual *required training*, we will be covering: Equal Access Rule & Trauma Informed Care
- Must do training to remain in Good Standing with membership
- One person from your agency must complete
- **Training must be completed by Dec 31, 2021**
- link: moboscoc.org/training-resources

Lead Agency Housekeeping



**Missouri Balance of State
Continuum of Care**

Renewal Memberships

New Membership Form!

Reminder-- organizations must resubmit membership form annually to keep membership!

Notifications Emails

We will be creating Google Groups- this allows anyone to email a region/ committee-- i.e. youthcommittee@moboscoc.org

- this generates a notification email. Some people will get a lot

June Meeting

Our next Full Membership Meeting will be in June!

HMIS Lead Agency Updates

Help Desk:

<https://icamissouri.helpscoutdocs.com/>



Open Forum

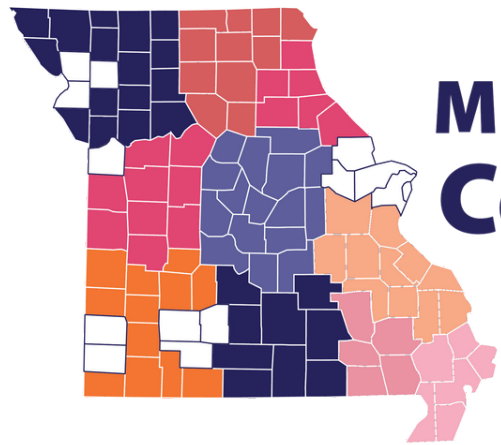


Meeting Attendance Reminder

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their attendance today, please
use the password shared
verbally at this time.**



Thank you
for Joining
Us today!



**Missouri Balance of State
Continuum of Care**

**Thank
you!**

Contact:

Website: moboscoc.org

Phone: (573)651-3747

Email: collaborativeapplicant@moboscoc.org

nathaniel@moboscoc.org

belle@moboscoc.org